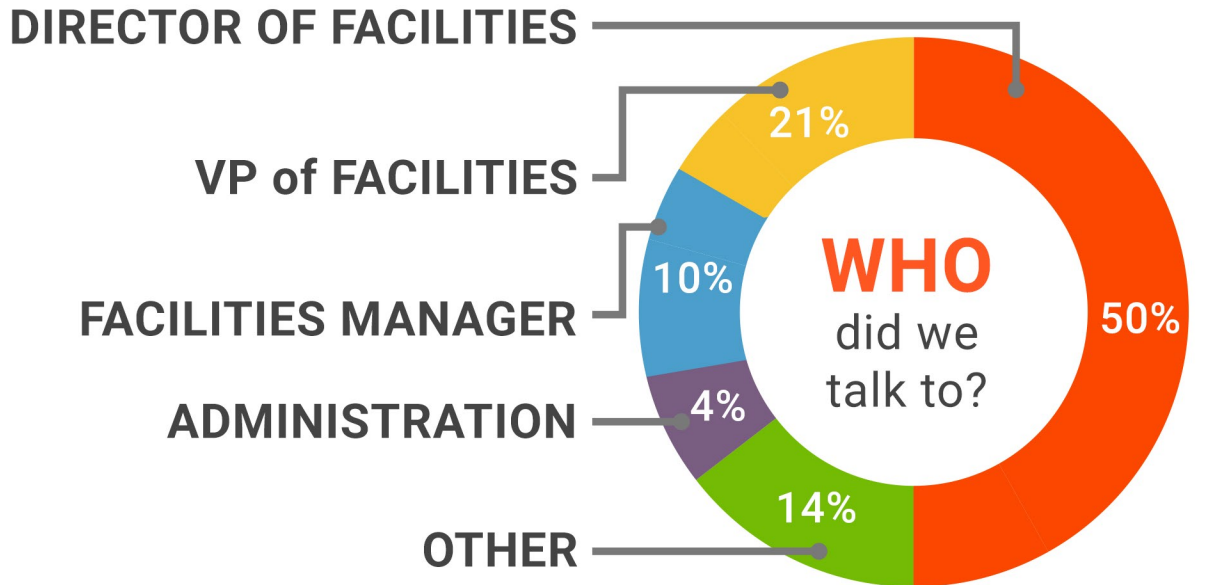


# FACILITIES MANAGEMENT

## 2017 WORK ORDER ANALYSIS

We surveyed over 2,000 facilities to better understand their facility and how they complete their work orders. Understanding the amount of time facilities spend on work orders allows a facility to focus on where they are spending their time and how they can become more efficient.

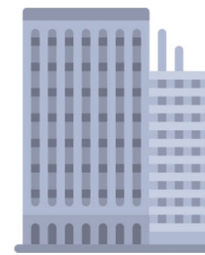


### HOW MANY maintenance personnel do you have?



**48%** 1 - 20 Employees  
**38%** 21 - 100 Employees  
**14%** 100+ Employees

### HOW MANY building does your facility have?



**23%** 1-15 Buildings  
**26%** 16 - 40 Buildings  
**30%** 41 - 100 Buildings  
**20%** 100+ Buildings

**5+ Hours**

is the average time to complete a work order  
As reported by 50% of respondents.

**10 - 25%**

of work orders are outsourced  
As reported by 39% of respondents.

**1/3**

of work order time is spent looking for information  
As reported by 40% of respondents.

